

BUGCROWD'S MANAGED EXPERIENCE

EXPERIENCE TRUST, QUALITY, AND EFFICIENCY WITH A WORLD-CLASS TEAM OF EXPERTS

Bugcrowd's managed experience delivers peace of mind and fast, actionable results for program owners. Bugcrowd provides you with the technical expertise, service consistency, and flexibility across various technologies, and geographies. Reduce your overhead, augment your existing security teams capabilities and improve efficiency by leveraging Bugcrowd's scale, methodologies, and high levels of standardization.

KEY BENEFITS

- Reduce Risk
- Improve Efficiency
- Agility and Elasticity

"For us, the managed approach reduced our requirement time and effort by at least 80% allowing us to not only focus on what matters the most, implementing the remediations, but also freeing up our security team to focus on other components of our security program."

- JOHNATHAN HUNT
VP, INFORMATION SECURITY



inVISION

HIGH-QUALITY RESULTS

Bugcrowd ensures that you only receive the submission that meets your level of quality and severity - as measured by Bugcrowd's open industry standard, the Vulnerability Rating Taxonomy (VRT). Bugcrowd's managed experience ensures you're matched with high-quality talent experienced on your technology stack.

SAVE TIME AND MONEY

Spend less time on submission and researcher management, and more time on fixing the issues found. Enable your organization to create better products with a stronger security posture. Bugcrowd's Customer Success and Researcher Operations teams ensure you get the right researchers who understand your technology stack and can quickly vet new attack surfaces for vulnerabilities.

GAIN PEACE OF MIND

Throughout your experience, enjoy an operationalized program - delivering the highest quality continuous security feedback, with integration into existing vulnerability tracking processes. Bugcrowd oversees the community and works on your behalf to ensure that you get the right kind and amount of activity. Bugcrowd understands your brand is very important to the success of your organization, so we put it first.

ACHIEVE SUCCESS WITH BUGCROWD

A WORLD-CLASS TEAM OF EXPERTS



CUSTOMER SUCCESS

- Onboards customers to ensure a successful kickoff for your brand.
- Crafts a “Program Roadmap” for each customer to ensure goals are met.
- Performs regular one on one calls to handle questions and manage the program.



SECURITY OPERATIONS

- Works one on one with researchers, determining severity & reproducibility.
- Enriches vulnerability data to ensure submissions are actionable.
- Vets and triages security issues, escalating high severity issues within 24 hours.



RESEARCHER OPERATIONS

- Builds relationships with high performers.
- Delivers incentive programs to retain the highest quality researchers.
- Handles incidents and manages direct communication facilitating healthy relationships.

BUGCROWD DOES IT BETTER

THE SECRET SAUCE NECESSARY FOR SUCCESS



ENTERPRISE FOCUS

Bugcrowd has more paying customers in the Fortune 500 than all other Bug Bounty Platforms combined. We've handled more than 5x the number of managed programs with in-house resources.



EXPERIENCED TEAM

Bugcrowd hires only the most highly skilled Application Security Engineers (ASEs) to work on our Security Operations team. These ASEs have served as penetration testers to F500 enterprise customers at organizations such as Whitehat, HP, Rapid7, Redspin.



WHITE GLOVE EXPERIENCE

Bugcrowd assigns dedicated account manager to you for regular check-in calls. Bugcrowd works closely with you to ensure your programs succeed.